



JACOB GERZENSSTEIN, MD, FACS
Board Certified Plastic Surgeon

4429 Florida National Drive
Lakeland, FL 33813

863.647.2200 phone
888.854.1888 fax

CANCELLATION POLICY FOR COSMETIC SURGERY

When you ask us to schedule surgery for you, we must do several things, long before the day of your surgery: A **\$500 non-refundable** deposit will be charged to reserve a surgery day:

1. Reserve the operating room.
2. Order and pay for any surgical supplies or implants that are needed for your surgery.
3. Secure the necessary specialized surgical nurses and surgical technicians that will be needed, and/or provide coverage to free them up from their other responsibilities.
4. Arrange anesthesia coverage for your case. We must guarantee that we will pay them for this time, whether or not you have surgery.
5. Prepare the required equipment and sterilize the necessary instruments.
6. We must turn down every other patient who wants surgery on the day and time we have reserved for you.

Because of these financial and time commitments we must make, we ask that you be definite about your desire for surgery and be certain that you have the funds available before asking us to schedule your surgery.

> If it becomes necessary for you to cancel your surgery within 7 days of surgery, a cancellation fee of **\$1000.00** will be charged (in addition to your non-refundable deposit which is **\$500.00**).

> If it becomes necessary for you to cancel your surgery two weekdays (Monday-Friday) or less before your surgery, a cancellation fee of 50% of the total price of the surgical procedure will be charged.

> If cancellation is requested within 24 hours, you will lose the entire amount paid for surgery.

> If you are a smoker and have failed to stop four weeks prior to surgery, Dr. Gerzenshtein reserves the right to cancel your procedure and the above cancellation penalties will then be applied, including an additional rebooking fee for a future surgery date.

> **If you are financing your surgery:** Please do not request us to reserve a surgery date for you unless you are certain that you want to have surgery. When you ask us to reserve a surgery date for you the entire amount of the surgical fee will be processed through your financing company. If you later cancel your surgery date, we will refund to you the amount the financing company paid us, (which is much less than the amount you are financing, since the finance company takes money from us too). If you cancel within 7 days of your surgery, the above cancellation fees will also be deducted from your refund.

> **CHANGE OF SURGERY DATE:** If you request us to change your surgery date, it makes a tremendous amount of work for our staff and inconvenience to other patients who must adjust their times. If your request to change dates is made more than 3 weeks before the date we have reserved for you, we will try to accommodate your request. If you call us less than 3 weeks before your surgery date, there will be an additional rescheduling fee of \$500.00 that must be paid before we can reschedule your surgery. If you change your date less than 1 week before surgery, the rescheduling fee will be twice this amount.

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I have read this entire page and accept these requirements

Patient Signature

Witness

Patient Name Printed

Date